Quality Policy Statement

Soil Instruments is committed to providing customers with innovative products, services and solutions that meet their needs. We aim to meet and exceed customer expectations and our management systems play a critical role in achieving this.

At Soil Instruments, we are passionate about achieving quality excellence and have established a Quality Management System that meets or exceeds the requirements of ISO 9001:2015. We believe that meeting these standards not only demonstrates our commitment to our customers, employees and other interested parties but is also a critical factor in the success of the company as viewed by our customers.

The key elements to the successful implementation of our management system are:

- A total commitment to quality from senior management right down through the business.
- The recruitment, retention, and development of experienced, professional, well-trained, and informed staff.
- Fully documented and communicated user-friendly processes, procedures, and controls.
- A 'top down' ethos of continual improvement which is embraced at all levels of the organisation, fulfilling all necessary legal and regulatory requirements, whilst implementing best practices

Our objectives have been established, monitored, and regularly reviewed to deliver the requirements of our business plan.

At each management review, objectives, targets, and improvements are reviewed and where necessary changes are made, or action plans are implemented to meet the ongoing needs of Soil Instruments and our customers.

Our employees are one of Soil Instruments' greatest assets. To assist the company in meeting its objectives, we ensure that suitable communication and consultation have taken place with them. We will ensure that sufficient resources and suitable processes remain in place, and we will monitor performance against objectives and specified targets using relevant KPIs.

The management team and I will ensure that our system is communicated and understood at all levels of the organisation and that it continues to deliver our customers' objectives and meets the needs of the company.

Tony Larkin

General Manager

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